

Barry Hospital Update - August 2020

Minor Injuries Department/CAV 24/7 – Transforming Urgent Care

PHONE FIRST, STAY SAFE, RIGHT PLACE FIRST TIME – 0300 10 20 247

A new, innovative approach was launched on 5th August 2020, CAV 24/7 changing the way you access urgent care. From this date if you have an urgent care need you will be asked to Phone First and a call handler will take your details. You will then receive a call back from a clinician who will either book you an appointment at our Emergency Unit, Minor Injuries Unit or another appropriate health care setting. This will ensure people receive care from the right place, first time and people will be able to wait safely in their own home which will stop overcrowding in our EU.



CAV 24/7 will also be in place for the Minor Injuries Service at Barry Hospital. The MIU will only be accessible to those who phone first.

Initially Barry Hospital Minor Injuries Unit will operate within its previous opening hours Monday to Friday 8.30am – 3.30pm, but we will be looking to expand the service in line with the development of the wellbeing hub.

The advantage of the phone first approach will be that we will be able to book people into the most appropriate minor injuries service, this may be in UHW or in Barry Hospital. Barry Hospital minor injuries unit will be open for the launch of the phone first model, however it will only be accessible for those who call ahead and are booked in. It will not provide a walk-in service anymore. This is particularly important as we do not have the same capacity to screen for Covid-19 for walk-ins at Barry as we do at UHW.

It's important to emphasise that this will not replace 999 calls; if you have an emergency that is life-threatening (such as symptoms of a stroke, loss of breathing, a suspected heart attack etc.) you must still call 999 – this process will not change.

For more information email: sue.dickson-davies2@wales.nhs.uk

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**ROYAL
VOLUNTARY
SERVICE**

RVS - We'd like to say thank you to the RVS for their many years of service at Barry Hospital. This wonderful group of volunteers provided a much needed service and their friendly welcome will be very much missed. Representatives from Cardiff and Vale UHB and the RVS wanted to express their thanks.

Michelle Fowler – Volunteer Service Manager said: "The Royal Voluntary Service outlet at Barry Hospital has been a focal point for patients and visitors for many years, between the RVS volunteers there is over 100 years of volunteering experience supporting the service. We would like to offer thanks to the volunteers for their valuable support, commitment and dedication shown to ensure this service ran for so many years. It has been a pleasure to work in partnership with RVS and their volunteers at Barry Hospital and we wish them all the very best for the future."

Nathan Evans - RVS Retail Manager said: "Following the closure of the service at Barry Hospital the RVS will continue to support with retail services at Llandough Hospital and a trolley service at University Hospital of Wales. Revenue raised from these services has been invested to support a number of initiatives to improve patients and visitor experiences across the health board including; the launch of the support car and refurbishment of the Endoscopy Unit at Llandough Hospital. RVS will also continue to support some on-ward services including the strength and balance classes which are funded from retail services."

Peter Welsh – Senior Hospital General Manager, UHL & Barry Hospital said: "Since the opening of Barry Hospital 25 years ago, the RVS has continued to provide an invaluable and cherished service. On behalf of all the patients, visitors and staff who have used their service we would like to thank sincerely and express our appreciation to all the volunteers who have worked at the hospital."



The Barry Hospital Aroma Café is now open! This new facility opened on Monday 20th July. The Cafe is open from 8.00am – 4.00pm Monday to Friday. This is an important step towards Barry Hospital becoming a community wellbeing hub, with onsite facilities to enable staff, patients and visitors access to refreshments throughout the day.

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We're proud to be supporting the NHS Wales #DistanceAware campaign with these badges. Available now, free for all staff, from Aroma Café Barry Hospital and other hospital sites.

A new interactive screen and a Polycom video conferencing unit was installed in the Mary Lennox Community Room in June. Training took place on Wednesday 22nd July for staff and key personnel who are likely to use the room.

There is now a booking system in place for the Mary Lennox Community Room, and bookings can be taken by any of the following:

- Lavinia Neilsen: Lavinia.neilsen@wales.nhs.uk
- Elaine Payne: Elaine.Payne@wales.nhs.uk
- Suzanne McCarthy: Suzanne.McCarthy@wales.nhs.uk

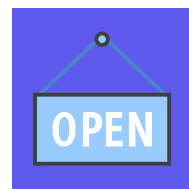


Please ensure you use system to book any meetings you wish to hold to avoid disappointment.



A lighting upgrade commenced at Barry Hospital at the end of June, to upgrade all lights to LED lighting (other than those areas previously refurbished). This is another improvement at Barry Hospital. Thanks to our Capital, Estates and Facilities colleagues for completing this work with minimal disruption to our colleagues.

New signage has now been confirmed and ordered for the waiting areas, entrance and exits on the ground floor, in addition to directional signage to phlebotomy, x-ray and outpatients. This will be fitted in the near future.



Cardiff & Vale Arts for Health and Wellbeing team, supported by Cardiff & Vale Health Charity wanted to commission art to be exhibited in the newly refurbished Mary Lennox Community Room. We engaged with staff and colleagues, who work or visit the site to decide upon the people who should be included in this small exhibition. We wanted to include artwork of well-known people with a relationship, association and connection to Barry or Barry Hospital. The people chosen represent medical, local business, sport and entertainment.

The images were created by local artist Nathan Wyburn, who is also a Patron of Cardiff & Vale Health Charity. Nathan was commissioned to provide further coffee art pieces to compliment his previous work of Aneurin Bevan and others which are already on display in the second entrance area at Barry Hospital.

Our 25th Anniversary Celebration projects are still on hold and will continue when it is safe to do so. We look forward to bringing you updates on these as soon as we are able.

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The water refill station was installed in the first week of June, and to date nearly 600 refills have been recorded on the machine. That's 600 less plastic bottles polluting the environment or going to landfill.

We are delighted that soon we'll be opening a formal exhibition space at the rear of the waiting area at Barry Hospital, as part of Cardiff & Vale Health Charity's arts renovation project. We will confirm who is exhibiting and when it will be installed in the very near future – watch this space!



 **SUPERMEGADRAW ALERT!!!** 

Sign up for the **£20,000** SuperMegaDraw which is taking place on 27th November 2020. To be eligible to be in with a chance of winning you must sign up to the Staff Lottery by September 30th 2020.

To find out more email fundraising.cav@wales.nhs.uk

The Staff Lottery SUPER DRAW took place on 31st July, with one lucky winner receiving a £5000 prize!

Joining the staff lottery means you could be in with a chance of winning £1000 every week, but also we have a SUPERMEGADRAW which will be taking place on 27th November 2020 offering all members of the Staff Lottery the chance to win an incredible £20,000.

To be in with a chance to win this fabulous prize, please ensure you sign up to the staff lottery by 30th September 2020. You can have 1 to 6 numbers, and the money is taken direct from your salary every month. To find out more, email the Health Charity Team at fundraising.cav@wales.nhs.uk



Another really easy way to support Cardiff & Vale Health Charity, is to join the 'In for a Penny' Scheme.

In for a Penny is a payroll giving scheme run by Cardiff & Vale Health Charity, giving Cardiff and Vale University Health Board staff the opportunity to be part of their success by giving a minimum of 1p and a maximum of 99p every time they get paid. Signing up to 'In for a Penny' literally means donating the pennies in your salary every month.

It is so easy to join and set up, but imagine the difference we could make if all our staff signed up to this scheme – small change, big reward! <https://healthcharity.wales/hospital-staff/in-for-a-penny/> or, to find out more, email the Health Charity Team on fundraising.cav@wales.nhs.uk

Anyone can support Cardiff & Vale Health Charity by easily recycling their personal used ink cartridges. Just visit www.think-inks.uk/nhs to request a freepost bag, and select 'Cardiff & Vale Health Charity' when requested to choose a charitable trust. Recycling and raising money at the same time – it really couldn't be any easier so please tell your family and friends.

Help Cardiff & Vale Health Charity by
sending used ink cartridges to Think Inks

How?

1. Request a FREEPOST recycle bag
2. Post used / unwanted inks into nearest post box / office
3. Think Inks donates up to £5 for each recycled ink cartridge

Please see the web page for more details: www.think-inks.uk/nhs

When you request your recycling bag, please choose 'Cardiff & Vale Health Charity' when requested to choose a charitable trust.



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